



Hastings Medical Centre
Station Plaza Health Centre
Hastings
East Sussex
TN34 1BA

T: 01424 884410
www.ic24.org.uk

Booking Appointments

Registered Patients to book or cancel appointment ring our main switchboard 01424 884410. You can also ring this number for advice on whether you need to see a GP.

- You can book up to four weeks in advance if this is more convenient
- You can call for an appointment on the day at 8am
- If you are ringing for test results ring after 1pm.

If there aren't any appointments available on the day you may be able to be seen as a Walk In patient. You will not be given a time. The receptionist will ask why you need be seen as emergency this is to let the GP know. This service is not available for repeat medicines and you will only be able to discuss your current complaint.

We also have telephone consultations available and the GP will ring you back.

Please inform us if you need someone to accompany you during an examination or you need a private room to discuss any matters. We can arrange a chaperone for you and a translator if required.

Our practice nurses can treat patients for a wide range of common conditions and you can see a nurse by making a routine appointment.

You have the right to express a preference of practitioner but you may have to wait longer if you want to see a particular GP.

Please be on time for your appointment. If you are unable to attend your appointment please take the time to let the Centre know. There are always patients like yourself needing an appointments and it is a waste of GP time when a patient "Does Not Attend" their pre-booked appointment.

Online Services: Booking and cancelling appointments

Please note you will need a username and password to access this service, this cannot be done on line. This is so we can verify that the log in details are been given to the correct person and relate to the correct patient record.

Please ask at Reception for a registration form to register for our online services.

You can follow the link below to register and also access online appointments.

[Click here to access.](#)

